

# End of Life Care in Kent

## Adult Social Care

### High Level Action Plan

December 2017

This high level action plan identifies ways to improve the experience of End of Life Care and has been informed through an exercise where Adult Social Care benchmarked current activity against a national framework.

Action	Lead	Timescales
Improve the outcomes and experience for people through embedding the <a href="#">ESTHER model</a> in Health, Social Care and the Sector across Kent.	Design and Learning Centre	December 2018
Continue to improve the coordination and shared records to better facilitate an efficient flow of people through the system and improve the communication between all organisations by embedding the ESTHER model and adoption of technology through the Sustainability and Transformation Plan (STP) Digital Strategy and Adult Social Care Technology Enabled Programme.	Design and Learning Centre, Alan Day and Linda Harris	March 2019
There are a lot of examples of good practice across Kent from an End of Life Care (EoLC) perspective that could support wider outcomes and improvements at system and provider level. These need to be collated and shared in one place which will be done through an End of Life Care Innovation event in February 2018.	Design and Learning Centre – Georgina	February 2018

	Walton	
Further develop a well-integrated system through a new operating model (aligning all change work – transformation, Local Care). Which will include the development of generic roles, outcomes based care.	Anne Tidmarsh and Penny Southern	March 2019
Work towards improving the use of local data on EoLC to undertake quantitative and qualitative analysis on care provided. This will be achieved through collating case studies, effectively using the Kent Integrated Dataset (KID) and the EoLC East Kent evaluation framework.	Anne Tidmarsh and Penny Southern	December 2018
Services across the health, social care and voluntary sectors work together to meet local needs efficiently and effectively. An EoLC Innovation event in February will bring together Health, Social Care and Providers to share good practice, identify gaps and agree an approach for Kent.	Anne Tidmarsh	February 2018
Ensure that people and staff are supported through training through ensuring effective signposting to what is on offer nationally and locally. Ensure that staff within Adult Social Care are aware of the EoLC overview document and the training that is available and are able to demonstrate this Care Quality Commission (CQC). Work with the Care Sector to ensure that care workers are also able to access relevant training and support.	Anne Tidmarsh and Penny Southern	December 2018
Further test models of integrated community based teams such as Buurtzorg to support and provide care for people at end of life. Part of the Transforming Integrated Care in the Community (TICC) project, Medway Community Healthcare will run a pilot of the Buurtzorg model with a cohort of patients at EoL, as a partnership will support and learning from this project will help inform the design of future services.	Design and Learning Centre – Georgina Walton	September 2019

Improve how medication is managed within the community and have clearly defined roles and responsibilities across Health, Social Care and Care Sector. To be achieved through a medication in the community project.	Design and Learning Centre	December 2018
Continue to share learning locally and nationally through STP Clinical Board (where EoLC is a priority) other forums and the Academic Health Science Network.	Anne Tidmarsh and Georgina Walton	Ongoing
Reduce health inequalities by ensuring staff are able to effectively support people at EoLC from protected characteristics through training and development.	Anne Tidmarsh and Penny Southern	Ongoing
Ensure that the EoLC is part of the Prison support service and that data is collated to support monitoring.		